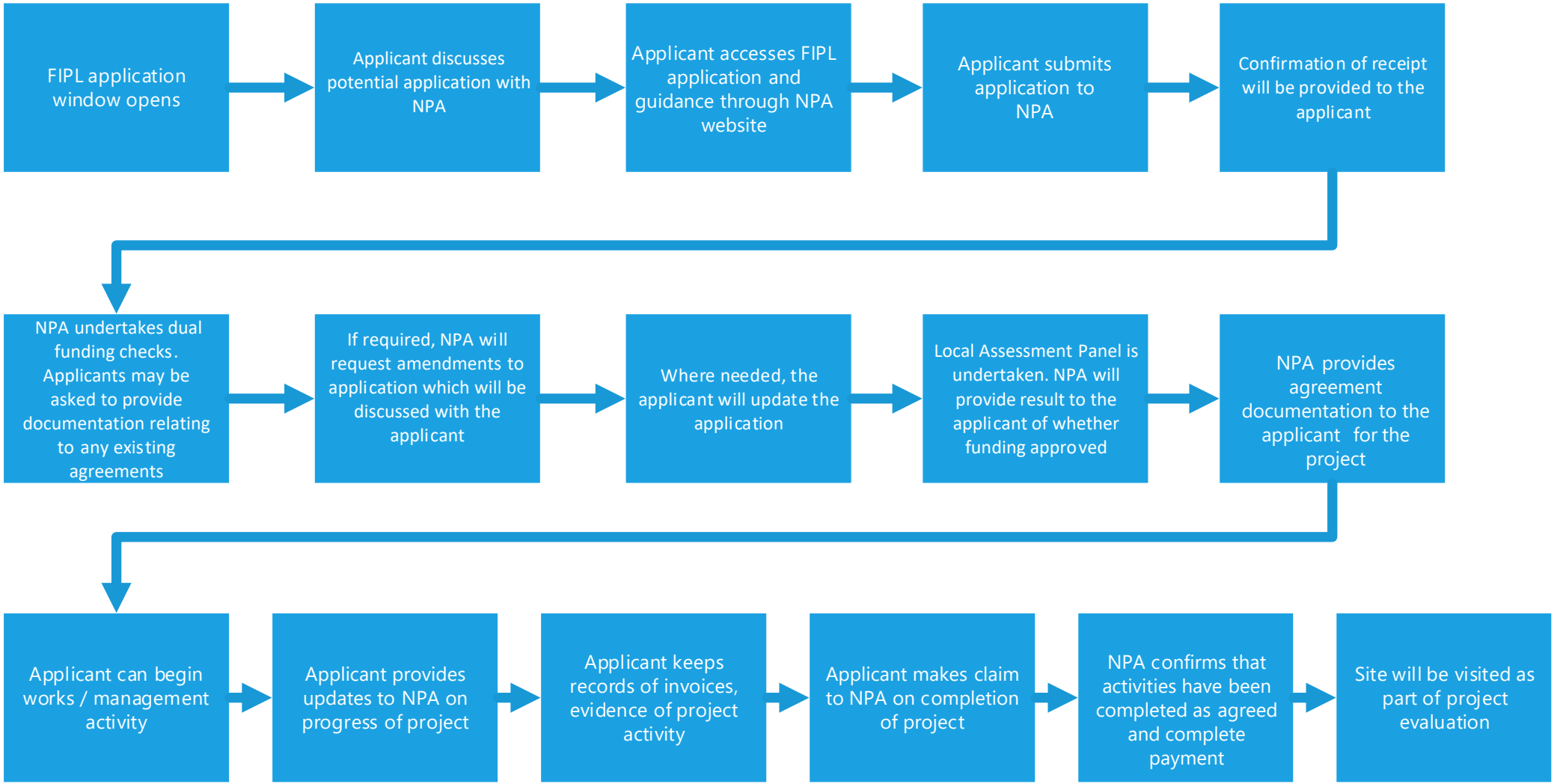Applicant Journey - New Forest National Park Authority (NPA)